

Keyword Recap - Fill in the Blanks

Using the word bank above, identify the correct term that is missing from each sentence below:

CCPC	ECCI	ASAI	CAI
MABS	FSPO	COMREG	CRU
SMALL CLAIMS COURT	CENTRAL BANK OF IRELAND		

Sentence	Answer
The _____ protects consumers and promotes fair competition, and lets consumers compare financial products.	
The _____ helps Irish consumers with a problem with a business in another EU country.	
The _____ is a low-cost way to take a claim against a trader without a solicitor.	
The _____ handles complaints about ads that are misleading, harmful or offensive.	
The _____ represents the interests of consumers and campaigns for changes in consumer law.	
_____ is a free, confidential service that helps people struggling with debt.	
The _____ regulates banks and insurers and gives information on financial products.	
The _____ investigates unresolved complaints about banks, insurers and pension providers.	
_____ regulates mobile phone and broadband providers.	
The _____ regulates electricity and gas suppliers.	

